eBenefits
My Gateway to Benefit Information

U.S. Department of Veterans Affairs / Department of Defense

eBenefits Briefing

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eBenefits Overview

- The eBenefits portal (www.ebenefits.va.gov) is a joint DoD and VA initiative that provides personalized self service capabilities and resources to service members, Veterans, their families, and caregivers.
- Through eBenefits, the user is able to access DoD and VA benefits and services with the ability to auto-populate personalized information into applications that are integrated.

eBenefits Overview

- Supports the overall strategy of the Virtual Lifetime Electronic Record by which users can access personnel and health records information throughout their entire career without redundancy.

- Through the implementation of mandatory eBenefits premium accounts for service members at accession in 2011, both Departments can seamlessly communicate the right benefits information at the right time throughout a service member's career lifecycle.

- By allowing self service features such as applying for benefits, checking claims or appeals status, obtaining home loan certificates and generating self-service letters, e.g. civil service preference, resources and efficiencies can be realized.

- Delivers proactive and transactional self service capabilities that are personalized that improve the customer experience.

eBenefits Vision 2011 & Beyond

- **2011**
  - Simplified Registration
  - Focus on Interactive and Proactive Self Service
  - Expansion of access to eBenefits to VSO’s
  - Expanded access for dependents and family members
- **Beyond 2011**
  - Support features for the Virtual Lifetime Electronic Record (VLER)
  - Increase self-service capabilities
  - Continue to incorporate user feedback to enhance service and benefits provided

Historical

- Established in March 2007 by Presidential Executive Order 13426
- The President's Commission on Care for America's Returning Wounded Warriors (Dole/Shalala)
- It provides for a single sign-on, central access point to online benefits and related services for the aforementioned, their families and their caregivers.

DoD Involvement

- Dr. Clifford Stanley, (GO Ret., USMC), Under Secretary of Defense for Personnel and Readiness directed ALL newly accessed Active Duty, National Guard and Reserve members of the military service in possession of a CAC to obtain a DS Logon
- All Service members already serving on active duty shall obtain a DS Logon within 3 years or (November 2013)
- Future guidance will be given for selected Reservists, IRR and DoD beneficiaries.

Purposes

- Apply for and track the status of VA Claims
- Accessibility and the opportunity to apply for various services
- Online tracking and historical repository of service
- Access to OMPF’s
- Lastly, a catalog of links with information about Military and Veteran benefits

How to gain access

5 conceivable options;

- Common Access Card
- DFAS myPay Login ID and Password
- My HealtheVet Account
- Visiting a DoD RAPIDS Site
- VA Regional Office

eBenefits Accomplishments

- Transition Assistance Program Online Training
- Early Communications - Phase III (Life Events
  - *Provides Additional notifications to service members, veterans, and eBenefits users to alert them of potential benefits for which they may be eligible*

eBenefits 2011 Roadmap

SU

Transition Assistance Program Online Training
The portal will provide users personalized access to transition program information through an interactive learning curriculum.

Veteran Online Benefit Application (VONAPP II)
The portal will allow users to apply for VA benefits online.

Life Events Early Communication (Phase III)
The portal will provide users with early notification of benefits based on business defined life event triggers

Vet Success
Gives users access to their Vet Success account directly through eBenefits

Fast Track Agent Orange
Users will have the ability to apply for and check claims status for Agent Orange exposure related illnesses.

Veterans Authorization & Preferences
VAP CPP: *Allows eBenefits users to submit authorization requests that exclude selected NwHIN provides from viewing the users personal information.*

Veteran Relationship Management Customer Relationship Management - VRM/CRM Integration
Gives call center representatives eBenefits user activity history when assisting veterans

Education Feature (Chapter 33)
Will allow users to check the status of the Post 9/11 GI Bill claim status.

Mobile Feature
Provides expanded access to appeal status via mobile devices and smart phones.

WINTER 2011

C&P Exam Appointments Calendar
The portal will allow users to view the dates and times of their C&P exams and request changes if appropriate.

Benefit Eligibility Screening Tool
The portal will allow users to determine if they are eligible for SSA benefits by integrating with the govbenefits.gov application.

Service members' Group Life Insurance Enrollment
The portal will provide users with the ability to enroll in SGLI

Service Disabled Veterans Insurance
The portal will allow users to apply for SDVI, modify terms of policies and update beneficiaries

eBenefits Accomplishments

- **VETSUCCESS**
  - *Gives users access to their Vet Success account directly through eBenefits. Primarily Career and employment assistance (resume creation and job finder, employment skills)*

https://www.ebenefits.va.gov/ebenefits-portal/ebenefits.portal
iPERMS Administration
eBenefits - Home
help protect your security, Internet Explorer has blocked this website from displaying content with security certificate errors. Click here for options...
Log in
Register
Search for...
eBenefits
My Gateway to Benefit Information
A Service of the Department of Veterans Affairs and the Department of Defense
For 1st time registration ONLY
★ My eBenefits
Benefit Links
Tools
Apply
About
Help
A-
A+
About eBenefits
eBenefits is your one-stop shop for online benefits-related tools and information. This portal is designed for Wounded Warriors, Veterans, Service Members, their families, and their caregivers. We invite you to explore eBenefits and become a registered user.
WHAT'S YOUR TIME WORTH?
eBenefits enables you to access benefit information more efficiently using self-service tools.
See what My eBenefits has
Self-Service
Small Biz Conference
Personnel File
Claim Status
Guide to eBenefits Features
What's New?
Coming Soon
Download VA Letters
Generate and download your letters for Civil Service Preference, Commissary, Service Verification, and Benefit Verification
Employment Search
Search VetSuccess for jobs and find useful tips on completing resumes, cover letters, job applications, and interviewing
Search for Representa
Search for and print detailed information on accredited Attorneys, Claims Agents, a
Veterans Service Organizati

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iPERMS Administration
eBenefits - Registration...
help protect your security, Internet Explorer has blocked this website from displaying content with security certificate errors. Click here for options...
eBenefits
My Gateway to Benefit Information
Log in
Register
Search for...
A Service of the Department of Veterans Affairs and the Department of Defense
★ My eBenefits
Benefit Links
Tools
Apply
About
Help
» Home » Help » Registration » RegistrationHelp
Pages in this section:
Help
Customer Support
FAQs
About Recipients
About Single Sign-on
Registration
• Basic Account
Using eBenefits
Register for Premium eBenefits Access
Ready to register? Select the recipient category that best describes you:
★ Veteran: MyHealtheVet Accountholder
★ Veteran: DoD Employee or Contractor
★ Veteran: Not a DoD Employee or Contractor
★ Service Member
★ Retiree with a myPay Account
★ Family Member
Select Here
If you need to learn more about registration requirements and related resources before you register, start with the Quick Links appearing to the right of this page.
Veteran: MyHealtheVet Accountholder
★ Get instant Premium access with your in-person authenticated My HealtheVet account.
Register for a Basic Account
★ Register for a Basic account
Quick Links
★ Learn more about eBenefits access
★ Compare eBenefits account types
★ Learn more about registration
★ Find answers to questions about DEERS

Benefits - RegistrationHelp - Windows Internet Explorer
https://www.ebenefits.va.gov/ebenefits-portal/ebenefits.portal;EBEN_JSESSIONID=qSLnTKwSIH5pL0hJDT4vjpqDG0ty1m2fPpRvRLLhP
ebenefits.va.g
iPERMS Administration
eBenefits - Registration...
o help protect your security, Internet Explorer has blocked this website from displaying content with security certificate errors. Click here for options...

Select Option 1 for Total Access

Service Member

★ **Option 1: Get instant Premium access with your DoD Common Access Card (CAC).**

This option takes you to the DoD Self-Service (DS) Access Center site. Once you access the site, click **Request a DoD Self-Service Logon**.

★ **Option 2: Get a Basic Account instantly, then upgrade to a Premium Account in person at a VA Regional Office (VARO)**

You can get a Premium Account immediately when you first register for a Basic Account online, then visit your nearest VA Regional Office.

You will need take the following items with you:

- One primary form of government identification (with a photograph) and a secondary form of identification (with or without photograph).
- Proof of your current mailing address, if your ID is not current (acceptable items include a mortgage voucher, rent voucher, or utility bill).
- Original DD-214 (if separated before 1982).

You can also go in person to request a Premium Account without first getting a Basic Account, but in that case you will have to wait 7-12 business days to receive your DS Logon activation code via the US mail.

★ **Option 3: Get a Basic Account instantly, then upgrade to a Premium DS Logon in person at a TRICARE Service Center (TSC)**

You can get a Premium Account immediately if you first register for a Basic Account online, then visit a TRICARE Service Center. To find the nearest facility, go to the Military Treatment Facility and TRICARE Service Center Locator and search for "TSC" facilities.

Access: Consent to Monitor - Windows Internet Explorer

https://myaccess.dmdc.osd.mil/appj/dsaccess/consent?continueToUrl=%2Fappj%2Fdsaccess%2Findex.jsp%3Fpartne Certificate Error Live Search

DSAccess: Consent to Monitor

Information and Technology for Better Decision Making

DEERS DoD Self-Service Access Center

Self-Service Consent to Monitor [CtM] Banner

You are accessing a U.S. Government (USG) Information System (IS) that is provided for USG beneficiary self-service-authorized use only.

By using this IS (which includes any device attached to this IS), you consent to the following conditions:

- The USG routinely intercepts and monitors communications on this IS for purposes including, but not limited to, penetration testing, COM monitoring, network operations and defense, personnel misconduct (PM), law enforcement (LE), and counterintelligence (CI) investigatio
- At any time, the USG may inspect and seize data stored on this IS.
- While all personal identifying information (PII) data stored on this IS is protected under the Privacy Act of 1974, all communications usin and the data captured to support this IS, are not private, are subject to routine monitoring, interception, and search, and may be disclo for any USG authorized purpose.
- This IS includes security measures (e.g., authentication and access controls) to protect USG interests--not for your personal benefit or
- Notwithstanding the above, using this IS does not constitute consent to PM, LE or CI investigative searching or monitoring of the conte privileged communications, or work product, related to personal representation or services by attorneys, psychotherapists, or clergy, an assistants. Such communications and work product are private and confidential. See User Agreement for details.

OK

Select OK

Access - Windows Internet Explorer

https://myaccess.dmdc.osd.mil/appj/dsaccess/index.jsp?partnersite=ebenefits

Certificate Error

Live Search

DSAccess

eBenefits
My Gateway to Benefit Information

A Service of the Department of Veterans Affairs and the Department of Defense

DoD Self-Service Access Center

Homepage

Frequently Asked Questions

DoD Self-Service Access Center

DoD Self-Service Access Center provides a means for a sponsor (family member with an affiliation to the Department of Defense) to request a DoD Self-Service Logon (DS Logon) for their own use and for those family members who are eligible to receive one. An individual can also use this site to manage their own DoD Self-Service Logon.

An individual can logon to DoD Self-Service Access Center by using their Common Access Card, DFAS Pin, or DoD Self-Service Logon (if one has previously been created). Sponsors can only request DoD Self-Service Logons if they log on with CAC or DFAS. Individuals can only maintain their own DoD Self-Service Logon information.

For more information regarding what a DoD Self-Service Logon is and how to obtain one, refer to the Frequently Asked Questions page.

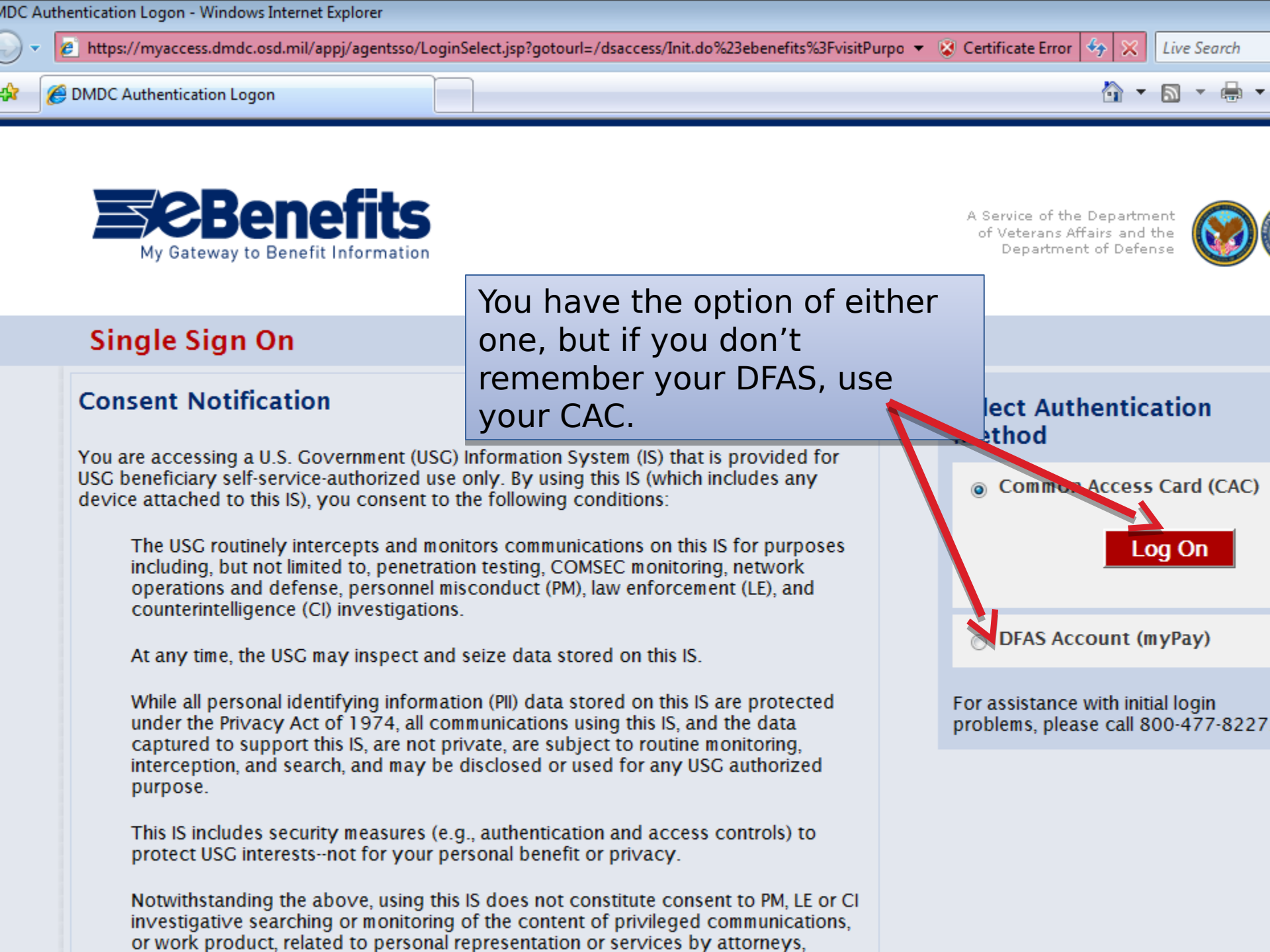
What would you like to do?

Select this

- Request a DoD Self-Service Logon.
- Activate a DoD Self-Service Logon.
- Manage my own information.

Are you having problems logging on with your DoD Self-Service Logon?

- I forgot my DoD Self-Service Logon username.
- I forgot my DoD Self-Service Logon password.
- My DoD Self-Service Logon is suspended and I need it unlocked.


MDC Authentication Logon - Windows Internet Explorer
https://myaccess.dmdc.osd.mil/appj/agentsso/LoginSelect.jsp?gotourl=/dsaccess/Init.do%23ebenefits%3FvisitPurpo
Certificate Error
Live Search
DMDC Authentication Logon
eBenefits
My Gateway to Benefit Information
A Service of the Department of Veterans Affairs and the Department of Defense
You have the option of either one, but if you don't remember your DFAS, use your CAC.
Single Sign On
Consent Notification
You are accessing a U.S. Government (USG) Information System (IS) that is provided for USG beneficiary self-service-authorized use only. By using this IS (which includes any device attached to this IS), you consent to the following conditions:
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This IS includes security measures (e.g., authentication and access controls) to protect USG interests--not for your personal benefit or privacy.
Notwithstanding the above, using this IS does not constitute consent to PM, LE or CI investigative searching or monitoring of the content of privileged communications, or work product, related to personal representation or services by attorneys,
lect Authentication
ethod
Common Access Card (CAC)
Log On
DFAS Account (myPay)
For assistance with initial login problems, please call 800-477-8227